



NAVIGATION THROUGH CRUCIAL CONVERSATIONS

KEY LEARNINGS:

As a leader, how do you determine a crucial conversation is even needed?

What are some tools (or strategies) for having a successful crucial conversation?

Examine: Think of a time when a leader avoided or did not handle a crucial conversation with you successfully. How did that affect you as an employee? Or share a time when you, as a leader, could have improved your dialogue skills to benefit a workplace relationship. How do you strengthen your work environment when you poorly handle a crucial conversation?

What I learned?

What I'll do?

What I'll share?
